



10 Characteristics of An Effective Team Member

1. Supports the Team's Mission and Goals

- a. Has a clear understanding of the team's mission and goals
- b. Assists the team with maintaining direction and focus
- c. Helps guide the team back to the mission and goals, as needed

2. Demonstrates Enthusiasm and Commitment

- a. Cares about the work of the team, other team members, and individual responsibilities
- b. Actively supports the team's mission and goals
- c. Willing to put aside differences for the good of the team's mission and goals

3. Communicates Constructively

- a. Willing to exchange feelings, thoughts, experiences, and ideas openly and honestly
- b. Expresses personal thoughts, ideas, and opinions respectfully, positively and succinctly
- c. Asks open-ended questions and seeks clarification

4. Actively Listens

- a. Respectfully listens, absorbs, and considers the ideas and points of views of others
- b. Able to receive criticism without becoming defensive
- c. Listens first and speaks later so that meaningful dialogue results

5. Actively Participates

- a. Comes prepared for team meetings, speaks up in discussions, and shares knowledge
- b. Fully engaged in the work of the team and does not sit passively on the sidelines
- c. Initiates and brings ideas to the table; helps make things happen; volunteers

6. Demonstrates Reliability and Follow-Through

- a. On time and consistently attends meetings and/or activities
- b. Volunteers and follows through on agreed-upon tasks
- c. Demonstrates consistent performance, time and time again

7. Engages in Collaborative and Cooperative Teamwork

- a. Committed to working together despite differences in style or perspective
- b. Committed to figuring out ways to solve problems effectively and efficiently
- c. Responds to requests for assistance without hesitation and takes the initiative to offer help

8. Exhibits Flexibility

- a. Able to adapt to ever-changing situations
- b. Able to consider new or novel ideas or move in a new direction
- c. Able to consider different points of view and compromise when needed

9. Works as a Problem-Solver

- a. Uses data to address areas of concerns
- b. Engages in the problem-solving process (Identification, Analysis, Intervention, Evaluation)
- c. Solutions-oriented vs. 'problem-dweller, problem-blamer, or problem-avoider'

10. Demonstrates a Sense of Humor

- a. Able to have a good time while moving forward toward achieving the team's goals
- b. Holds the team together and adds perspective
- c. Keeps team members balanced